

Thwaitedale Cottages Privacy Policy

For the purposes of processing and the GDPR, Thwaitedale Cottages are the Controller.

You can contact them at:

info@thwaitecottages.co.uk

01748 886 182

We will only collect data that is voluntarily and explicitly given in the enquiries form, when you book with us and when you sign up to receive our email newsletters and mailshots to allow us to provide accommodation services via the creation of a contract which you will agree to by sending the completed form, signing up to the mailshot or completing a transaction purchase for holiday accommodation.

We will use your information to complete the booking form and to contact you about your stay/request to stay. We may also contact you about future availability, the accommodation itself or last-minute cancellations.

We will store your data for no longer than 12 months and we will not share it with any other 3rd parties or sell it on.

However, for financial and government tax purposes, we will store bookings and purchases for a minimum of 7 years.

You have the following rights:

- The right to be informed
- The right of access to your data
- The right to rectification
- The right to erasure
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in relation to automated decision making and profiling should we perform any. Thwaitedale Cottages do not use any automated decision making or profiling.

You can readily unsubscribe from the mailshot should you wish to.

Should you wish to seek any recourse or feel your data has been handled unfairly, please contact the ICO at ico.org.uk